



FEDERAL BANK RETIRED OFFICERS' FORUM (FBROF)

Registered under the Travancore Cochin Literary, Scientific and Charitable Societies Registration Act 1955 (1) No.ER.702/2009

(An Organizational Wing of Federal Bank Officers' Association)

(Affiliated to All India Bank Pensioners and Retirees Confederation - AIBPARC)

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To All Members,

Renewal of IBA Medical Insurance Policy – Clarifications

We have been in constant touch with the HR authorities as regards the renewal of the Medclaim policy and its hassle free administration following change of the Insurer as well as TPA. We reproduce hereunder the guidelines issued by HR Department for information of all our members. A final and latest list of Network Hospitals pan India is being obtained from the Bank which will be circulated shortly.

Quote:

Medical Insurance Scheme in respect of Retired Employees of the Bank-2020-21

We are happy to inform that the IBA Medical Insurance Scheme in respect of retired employees of the Bank has been renewed for a further period of one year, commencing from 01.11.2020. M/s. National Insurance Company Ltd. shall be the new Insurer (replacing M/s. United India Insurance Company Ltd.) and M/s. Heritage Health Insurance TPA Pvt. Ltd. shall serve as the TPA for the present Policy period replacing M/s. Vidal Health Insurance.

All concerned are advised to take note of the changes and ensure to submit the claims in the manner as specified below.

Claims handled by M/s. Vidal Health Insurance TPA in association with M/s. United India Insurance Company Ltd. (Policy period ended on 31.10.2020)	Claims handled by M/s. Heritage Health Insurance TPA Pvt. Ltd, in association with M/s.National Insurance Company Ltd. (Policy period from 01.11.2020 to 31.10.2021)
All Hospitalization claims with DOA* on or before 31.10.2020 (* Date of Admission)	All Hospitalization claims with DOA on or after 01.11.2020
Pre-hospitalization expenses (expenses prior to 30 days of Hospitalisation) incurred in connection with Hospitalization claims with DOA on or before 31.10.2020	Pre-hospitalization expenses (expenses prior to 30 days of Hospitalisation) incurred in connection with Hospitalization claims with DOA on or after 01.11.2020
Post-hospitalization expenses (subsequent expenses up to 90 days) incurred in connection with Hospitalization claims with DOA on or before 31.10.2020	Post-hospitalization expenses (subsequent expenses upto 90 days) incurred in connection with Hospitalization claims with DOA on or after 01.11.2020

Third Party Administrator/Health Card

Health cards to all the beneficiaries will be shared at the earliest. In the meantime, all concerned are advised to contact M/s. Heritage Health Insurance TPA Pvt. Ltd in the following phone numbers for any assistance related to Cashless/Reimbursement claims of hospitalisations with DOA on or after 01.11.2020.

Contact Numbers: 0484-4051199, 7736861944, 7736861943, 0484-2634308

Claims for reimbursement, if any, can be submitted to M/s Heritage Health Insurance TPA in the following address:-

M/s. Heritage Health Insurance TPA Pvt. Ltd., Chiramel Chambers, Kurisupally Road, Ravipuram, Kochi-682015, Ph. 0484-4051199. For further assistance, if any, beneficiaries may contact HR Department in the phone number 04842634138, 9895113134 (Mr. Anand, Insurance Desk Officer)/email id: medicare@federalbank.co.in.

Unquote:

In case of any contingencies Members may feel free to contact any of the office bearers.

Yours Comradely,

Thomachan K T (General Secretary)