



# FEDERAL BANK RETIRED OFFICERS' FORUM (FBROF)

Registered under the Travancore-Cochin Literary, Scientific and Charitable Societies Registration Act 1955 (1) No. ER. 702/2009

(An Organizational Wing of Federal Bank Officers' Association)

(Affiliated to All India Bank Pensioners and Retirees Confederation - AIBPARC)

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FBROF/ E Circular No. 45/ 2021-23

17 February 2023

## IBA Medical Insurance Policy for Retirees Addition to Network Hospitals - Progress

To All Members,

We would like to draw your attention to our E Circular No. 43 dated 23 December 2022 wherein we had discussed in detail the measures taken by the Forum in the matter of deficiencies in the recently renewed Medical Insurance Policy for Retirees especially with respect to lack of networked hospitals consequent to the change of TPA.

We had compiled a list of 69 important hospitals in Kerala collected through our respective Area Secretaries and sent to National Insurance Company through Bank with copies endorsed to the IBA, TPA and AIBPARC for immediate action. Though about 10 important hospitals have been added to the network, much progress is not seen achieved in this regard. We have been in constant contact with the Bank and TPA, on account of our persistent follow up Bank has shared the progress so far made in the matter. We are reproducing a copy of an excel file containing list of the 66 hospitals and present status as regards inclusion in the TPA network.

It is also informed by the Bank that a meeting with IBA and the Insurance Company will take place shortly to discuss these shortcomings and grievances. Let us hope an acceptable solution will come forth in the discussion. We are constantly monitoring the situation.

| SL No. | Hospital Name                         | Place          | District | TPA Remarks                       |
|--------|---------------------------------------|----------------|----------|-----------------------------------|
| 1      | St. Thomas Mission Hospital           | Kattanam       | APY      | MOU SHARED.READY FOR TIE-UP       |
| 2      | KVM Hospital                          | Cherthala      | APY      | MOU SHARED.READY FOR TIE-UP       |
| 3      | Sacred Heart General Hospital         | Cherthala      | APY      | MOU SHARED.READY FOR TIE-UP       |
| 4      | Nirmala Medical centre                | Muvattupuzha   | EKM      | MOU SHARED. Interested for Tie-up |
| 5      | St. Joseph's Hospital                 | Kothamangalam  | EKM      | MOU SHARED. Interested for Tie-up |
| 6      | Mar Basilius Medical Mission Hospital | Kothamangalam  | EKM      | MOU SHARED. Interested for Tie-up |
| 7      | Devamatha Hospital                    | Koothattukulam | EKM      | MOU SHARED. Interested for Tie-up |
| 8      | MOSC MEDICAL COLLEGE HOSPITAL         | Kolencherry    | EKM      | MOU SHARED-SOME QUERIES           |
| 9      | Devi Hospital                         | Tripunithura   | EKM      | DISCUSSION COMPLETE               |
| 10     | Giridhar Eye Hospital                 | Eranakulam     | EKM      | Not interested in TPA tie-up      |
| 11     | Kakkanad Co Operative Hospital        | Kakkanad       | EKM      | Discussion going on               |
| 12     | Lakeshore Hospital                    | Bypass         | EKM      | Already added to Network          |
| 13     | Samaritan Hospital                    | Pazhanganad    | EKM      | Awaiting acceptance               |

|    |                                      |                |        |                                    |
|----|--------------------------------------|----------------|--------|------------------------------------|
| 14 | Silverline Hospital                  | Ernakulam      | EKM    | Discussion in progress             |
| 15 | Sunrise Hospital                     | Kakkanad       | EKM    | MOU SHARED. Being followed up      |
| 16 | Welcare Hospital                     | Vyttila        | EKM    | MOU SHARED -WILL UPDATE            |
| 17 | Keyhole Clinic                       | Ernakulam      | EKM    | Being approached                   |
| 18 | Sree Agasthya Chikitsa Kendram,      | Tripunithura   | EKM    | Under Process                      |
| 19 | SanJoe Hospital                      | Perumbavoor    | EKM    | Already added to Network           |
| 20 | Dr. Tony Fernandez Eye hospital      | Aluva          | EKM    | Discussion is going on             |
| 21 | Lourde Hospital                      | Ernakulam      | EKM    | Already added to Network           |
| 22 | St. Mary' s hospital                 | Thodupuzhha    | IDUKKI | Already added to Network           |
| 23 | TRINITY EYE HOSPITAL,                | Kozhikode      | KKD    | MOU under preparation              |
| 24 | EMS Hospital,                        | Kozhikode      | KKD    | No progress                        |
| 25 | Meitra Hospital,                     | Kozhikode      | KKD    | Already added to Network           |
| 26 | Dr. Agarwal's Eye Hospital           | Kottayam       | KTM    | MOU SHARED - Interested for Tie-up |
| 27 | S. H. Medical Centre                 | Kottayam       | KTM    | MOU SHARED - Interested for Tie-up |
| 28 | Carmel Medical Centre                | Pala           | KTM    | Already added to Network           |
| 29 | Alphonsa Eye Hospital                | Pala           | KTM    | MOU SHARED - Interested for Tie-up |
| 30 | Paret Mar Ivanios Hospital           | Kottayam       | KTM    | Update expected shortly            |
| 31 | Maryqueen's Mission Hospital         | Kanjirapally   | KTM    | MOU SHARED                         |
| 32 | Mundakkayam Medical Trust Hospital   | Mundakayam     | KTM    | MOU SHARED - Interested for Tie-up |
| 33 | Caritas Hospital                     | Kottayam       | KTM    | Already added to Network           |
| 34 | Holy Ghost Mission Hospital          | Muttuchira     | KTM    | No Response from Administration    |
| 35 | MES Medical College                  | Perinthalmanna | MPM    | Discussion in progress             |
| 36 | EMS Memorial Co Operative Hospital   | Perinthalmanna | MPM    | Not interested in TPA tie-up       |
| 37 | PK Das Institute of Medical Sciences | Ottapalam      | PGT    | Could not be contacted             |
| 38 | Trinity Eye Hospital                 | Palakkad       | PGT    | Hospital interested for networking |
| 39 | Pushpagiri Medical College           | Tiruvalla      | PTA    | Discussion is going on             |
| 40 | Tiruvalla Medical Mission            | Tiruvalla      | PTA    | Discussion is going on             |
| 41 | Christian Mission Hospital           | Pandalam       | PTA    | No Response from insurance desk    |
| 42 | St.Thomas hospital                   | Pathanamthitta | PTA    | Hospital not for new empanelment   |
| 43 | Holly Cross Hospital                 | Adoor          | PTA    | Discussion is going on             |
| 44 | MGM Muthootu Hospital                | Kozhencherry   | PTA    | MOU SHARED - Interested for Tie-up |
| 45 | Oushadhi Panchakarma Hospital        | Thrissur       | TCR    | Not interested in TPA tie-up       |
| 46 | Amala Institute of Medical Sciences  | Thrissur       | TCR    | MOU under Legal vetting            |
| 47 | Atreya Hospital                      | Thrissur       | TCR    | Already added to Network           |
| 48 | Aswini Hospital                      | Thrissur       | TCR    | Already added to Network           |
| 49 | Chandramathy Amma Mem Hospital       | Thrissur       | TCR    | MOU SHARED - Interested for Tie-up |
| 50 | Drishyam Eye Care                    | Thrissur       | TCR    | Already added to Network           |
| 51 | I Vision Eye Hospital                | Thrissur       | TCR    | In progress                        |
| 52 | Lal Memorial Hospital                | Mapranam       | TCR    | MOU SHARED - Interested for Tie-up |
| 53 | Mother Hospital                      | Thrissur       | TCR    | Already added to Network           |
| 54 | Saroja Nursing Home                  | Thrissur       | TCR    | MOU SHARED - Interested for Tie-up |
| 55 | Unity Hospital                       | Kunnamkulam    | TCR    | Will be considered shortly         |
| 56 | Vijayashree Eye Hospital             | Thrissur       | TCR    | Discussion pending                 |

|    |                                      |              |     |                                       |
|----|--------------------------------------|--------------|-----|---------------------------------------|
| 57 | Rohini Hospital                      | Thrissur     | TCR | Discussion is going on                |
| 58 | Modern Hospital                      | Kodungaloor  | TCR | sent request for empanelment          |
| 59 | I Vision Eye Hospital                | Chalaky      | TCR | Will be considered shortly            |
| 60 | Chakravarthy Eye Care Centre         | Kanjirampara | TVM | Discussion is going on                |
| 61 | Precise Speciality Eye Care Hospital | TVM Palayam  | TVM | Will be considered shortly            |
| 62 | SUT Hospital                         | TVM Pattom   | TVM | Already added to Network              |
| 63 | Cosmopolitan Hospitals               | TVM Pattom   | TVM | Discussion is going on                |
| 64 | Jubilee Memorial Hospitals           | TVM Palayam  | TVM | Discussion is going on                |
| 65 | Sree Chithira Thirunal Institute     | Trivandrum   | TVM | Govt institution- tie up not possible |
| 66 | Regional Cancer Centre               | Trivandrum   | TVM | Govt institution- tie up not possible |

Our Area Wise Helpdesk teams and Area Secretaries may visit those hospitals where empanelment process is under process and try to expedite the job by meeting the PRO/ other responsible authorities. In the case of M/s. Giridhar Eye Institute, Ernakulam we suggest that our Team EKM may visit the hospital and request them to consider the proposal as many of our members are availing eye treatment from them and they were empanelled under the previous TPA till recently.

**Insurance ID Card/e-Card:** Regarding other issues like issue of Insurance ID Card, we hope that all would have received the physical card by this time. Anyone who has not received the card shall please take up with [info@safewaytpa.in](mailto:info@safewaytpa.in) / [medicare@federalbank.co.in](mailto:medicare@federalbank.co.in). The TPA will send the card by registered post. In case of any emergency, the members may download e-card using the link. [https://safewaytpa.in/link\\_cardprint\\_iba.aspx?plid=859536&ein=pfno](https://safewaytpa.in/link_cardprint_iba.aspx?plid=859536&ein=pfno) (*Please fill in your PF Number after the equal sign*).

Comradely Yours

**K T Thomachan**  
**General Secretary**